

## Travel by sea

Sea travel to Guernsey has never been easier with Condor. The fast ferry speeds from Poole or Weymouth to Guernsey in just 2½ hours using the latest ride control technology and every passenger is guaranteed an 'airline-style' seat. Don't forget you can take your own car too.

The following prices are based on one way travel for foot passengers. To calculate your return price, simply add the two together.

UK to Guernsey	Until 28 Mar 10 07-22 Oct 10 26 Oct-31 Dec 10	29 Mar-27 May 10 23-25 Oct 10	01 Jun-16 Jul 10 04 Sep-06 Oct 10	28-31 May 10 17 Jul-03 Sep 10
	Daily	Sun-Thu Fri-Sat	Sun-Thu Fri-Sat	Sun-Thu Fri-Sat
<b>Adults</b>				
Portsmouth	26	27 29	30 33	33 36
Weymouth/Poole	26	29 34	38 40	44 47
Poole 13:55	-	35 40	43 46	54 57
Children 4-15 yrs	15	15 20	23 25	28 35
Children 0-3 yrs	FREE	FREE FREE	FREE FREE	FREE FREE
<b>Cars</b>				
Portsmouth	33	29 34	35 39	43 57
Weymouth/Poole	33	38 42	47 54	60 77
Guernsey to UK	Until 01 Apr 10 12-28 Oct 10 01 Nov-31 Dec 10	02 Apr-02 Jun 10 29-31 Oct 10	07 Jun-22 Jul 10 07 Sep-11 Oct 10	03-06 Jun 10 23 Jul-06 Sep 10
	Daily (except Sun)	Sun-Thu Fri-Sat	Sun-Thu Fri-Sat	Sun-Thu Fri-Sat
<b>Adults</b>				
Portsmouth	26	27 29	30 33	33 36
Weymouth/Poole	26	29 34	38 40	44 47
Children 4-15 yrs	15	15 20	23 25	28 35
Children 0-3 yrs	FREE	FREE FREE	FREE FREE	FREE FREE
<b>Cars</b>				
Portsmouth	33	29 34	35 39	43 57
Weymouth/Poole	33	38 42	47 54	60 77

Cars are considered to be vehicles up to 5 metres long and 1.85 metres high. However, please note that a supplement of £6 return (Sun-Fri) and £11 return (Fri-Sat) applies to all types of people carrier or Multi Purpose Vehicle (MPV) and 4x4 or Sports Utility Vehicle (SUV) irrespective of size. Cars over 5 metres are charged a supplement of £12 return.

Additional onboard facilities on Poole and Weymouth sailings:

club class service £18.50 per person each way; reclining seats £4.95 per person each way.

Portsmouth sailings: reclining seats and cabins available. Compulsory seating on Portsmouth night crossing applies. Please ask for details.

Sailing times: sailing times will be confirmed at the time of booking and are subject to tidal amendments. The above prices do not include transfers. Please add £8 per adult if required.

**Price pledge: we are confident that you will find SEA prices competitive. However, should you find SEA prices offered at a lower price with another operator, we guarantee to match that price.**

## Holiday insurance

Premium	Adults	Family	65-74 yrs	75-84 yrs
1 to 4 days	20	40	25	29
5 to 10 days	24	48	29	33
11 to 17 days	26	52	31	35

Excess waiver - £7 per person or £14 per family family insurance. No cover is available for adults aged 85 and above. Children aged 2 to 17 years inclusive receive FREE insurance when travelling with two full paying adults who are their parents or guardians. See family rates above. Individual children pay 50% of the adult rate. Infants aged 0 to 1 years inclusive are free.

## Travel by air - to Guernsey

Airport	Airline	01 Jan 2010-31 Mar 2011	Child price	Airport	Airline	01 Jan 2010-31 Mar 2011	Child price
Alderney	GR	90	62	Exeter	BE	147	107
Alderney	GR	99	69	Exeter	BE	185	132
Belfast Direct (I)	BE	139	105	Exeter	BE	213	152
Belfast Direct (I)	BE	172	126	Glasgow (I)	BE	215	165
Belfast Direct (I)	BE	212	153	Glasgow (I)	BE	275	205
Belfast (I)	BE	173	135	Glasgow (I)	BE	335	245
Belfast (I)	BE	230	175	Gatwick	BE	106	79
Belfast (I)	BE	283	210	Gatwick	BE	137	99
Birmingham	BE	139	99	Gatwick	BE	165	118
Birmingham	BE	179	127	Gatwick	GR	115	79
Birmingham	BE	213	150	Gatwick	GR	133	93
Bristol	GR	125	87	Gatwick	GR	147	102
Bristol	GR	139	98	Jersey	GR	92	64
Bristol	GR	152	106	Jersey	GR	102	70
Dinard Daily	GR	115	79	Manchester	GR	149	105
Dinard Daily	GR	125	86	Manchester	GR	169	119
Dinard Daily	GR	147	100	Manchester	GR	189	130
East Midlands	GR	129	87	Manchester	BE	129	94
East Midlands	GR	149	100	Manchester	BE	159	114
East Midlands	GR	159	107	Manchester	BE	175	125
Edinburgh Direct (I)	BE	160	146	Norwich Sat only	BE	165	165
Edinburgh Direct (I)	BE	203	189	Southampton	BE	127	93
Edinburgh Direct (I)	BE	243	229	Southampton	BE	152	109
Edinburgh (I)	BE	209	160	Southampton	BE	172	123
Edinburgh (I)	BE	272	202	Stansted	GR	129	89
Edinburgh (I)	BE	329	240	Stansted	GR	145	100
				Stansted	GR	157	109

## Travel by air - to Alderney

Airport	01 Jan 2010-31 Mar 2011	Child price	Airport	01 Jan 2010-31 Mar 2011	Child price
Bristol via Guernsey	160	115	Southampton	149	100
Bristol via Guernsey	180	128	Southampton	169	114
Gatwick via Guernsey	153	109	Stansted via Guernsey	160	114
Bristol via Guernsey	175	124	Stansted via Guernsey	182	129

BE = flybe, GR = Aurigny.

Children: 0-1 years pay £40, 2-11 years see prices above.

(I) Flights may be via Birmingham, Southampton, Gatwick or Exeter and minimum connection time is 90 minutes.

Where different prices are shown for the same departure airport, every endeavour will be made to base bookings on the most competitive fare. As they are subject to availability, it may be necessary to use the higher fare.

We can also offer flights with Air Southwest from Plymouth. Please call for details.

## What's included

- FREE transfers to and from accommodation (by air only)
- Meet and greet service (air and foot passengers by sea only)
- One piece of hold baggage per person

Car hire with Europcar can be arranged from £9 per day



## Booking agreement

- You must send your completed booking form accompanied by deposits and insurance premiums, if required.
  - You must pay the balance no later than 8 weeks prior to departure. If we do not receive this by the due date, we will cancel your booking and retain your deposit.
  - If, after your booking has been accepted, you wish to alter your arrangements we will try to meet your request. We will charge an amendment fee of £25 per person plus any applicable increase to the holiday price. Nearer to your departure date additional costs may be incurred from suppliers and we will also pass these onto you.
  - If you cancel your booking, a fee will be levied as shown below. Please note you must return tickets, if received, with a cancellation letter before any refund can be made.
- | No. of days before departure when we receive notification | Cancellation charge (as a percentage of the total holiday price) |
|---|--|
| More than 56 days   | Travel & accom deposit   |
| 56-43 days  | 50%  |
| 42-29 days  | 70%  |
| 28-22 days  | 80%  |
| 21-8 days   | 90%  |
| 7 days or less  | 100%   |
5. We cannot accept responsibility for information or descriptions of the hotel and its facilities given to you directly by the hotel management or staff and not confirmed by ourselves in writing.

The above details merely indicate the main points of your contract with Channel Islands Direct. Our full Booking Agreement will be forwarded to you with your booking form. This, together with the information contained in this

leaflet, forms the full contract between us. If you require a copy prior to making your decision, please ask us to send you one.

### Travel identification

It is your responsibility to ensure that you carry the required documentation for your travel arrangements.

Although British citizens do not require passports to travel to the Channel Islands all airlines require that you produce valid photo identification at check in and they will refuse boarding if you do not do so. Documentation requirements do vary from one airline to another, but the most commonly accepted forms are a valid passport, photo driving licence or citizen card.

Whilst ferry companies have not introduced this requirement as yet, it is anticipated that they may do so and if you have official photo I.D. you are advised to carry it, as any carrier may ask for proof of identification at any time.

### Financial protection

When you are planning a holiday, you not only want to know that your tour operator has the necessary experience to guide you through complex itinerary planning, but you also want to know that your holiday is financially safe. The money you pay for your holiday is secure under the protection provided by our Air Travel Organiser's Licence and the bond we hold with the Association of British Travel Agents. Put simply, if something happens to us, you get your money back.



## Travel insurance

### Demands and needs

This travel insurance policy will suit the demands and needs of an individual, or group (where applicable) who have no excluded pre-existing medical conditions, are travelling to countries included within the policy terms and who wish to insure themselves against the unforeseen events detailed in the cover section below. Subject to terms and conditions and maximum specified claim limits.

**Important:** We will not provide you with advice about the suitability of this product for your individual needs but we will be happy to provide you with factual information.

### Important information about your Premier Holidays Travel Insurance

We strongly recommend insurance to all our customers. Premier Holidays have arranged through Voyager Travel Insurance Services Ltd, a holiday insurance. The applicable premium per person (set out below) must be included with the deposit. Full details of cover will be sent with your holiday confirmation/invoice.

**Insurer** - The insurance is underwritten by Mondial Assistance Europe N.V. and administered in the United Kingdom by Mondial Assistance (UK) Limited. Mondial Assistance Europe N.V. is authorised by De Nederlandsche Bank (DNB) in the Netherlands and regulated by the Financial Services Authority for the conduct of UK business.

**Telling us about relevant facts** - Before you travel you must tell us about anything that may affect your cover. If you do not tell us about something that may be relevant, your cover may be refused and we may not cover any related claims. Please call 01483 562 662.

**Policy document** - The policy wording gives you full details of what is and what is not covered and what to do if you need to claim. It is very important that you read the whole of this policy before you travel and make sure the cover is suitable for you. Please make sure that you take it on holiday with you in case of an emergency. A copy of the policy wording is available on request, if you require full details of cover prior to buying this insurance, please ask us to send you a copy.

**Summary of Cover** - The following is only a summary of the main cover limits and you should read the policy document for the full terms and conditions. All details correct as at date of print but subject to change without notice.

**Cancellation or curtailment:** Up to £5,000  
**Emergency medical & associated expenses:** Up to £10 million  
**In-patient benefit:** £20 per day up to £1,000  
**Loss of passport:** Up to £500  
**Delayed personal possessions:** £200  
**Personal possessions:** Up to £2,000  
**Personal money:** Up to £500  
**Personal accident:** Up to £30,000  
**Journey disruption:** Up to £1,000  
**Delayed departure:** £40 after 12 hours £20 each additional 12 hours up to £200  
**Delayed departure - cancellation:** up to £5,000  
**Personal liability:** Up to £2 million  
**Legal expenses:** Up to £20,000  
**Dynamic package insurance:** up to £3,000  
**Hi-Jack:** £100 per day up to £1,000  
**Mugging:** £50 per day up to £500  
**Pet care:** up to £500

**Policy limits** - Each section of the policy shows the most you can claim but other limits may apply. For example under the Personal Possessions Section there are other specific limits for any one item and for valuables (including photographic equipment). If you intend to take expensive items with you please check that you are fully covered.

**Conditions and exclusions** - Your policy does not cover all possible events and expenses. There are conditions and exclusions that apply to individual

sections of the policy and general conditions and exclusions that apply to the whole policy.

**Health declaration and exclusions** - This policy contains exclusions relating to pre-existing medical conditions.

- You will not be covered for any claim arising from a medical condition for which, at the time of taking out this insurance: -
  - Any of you have received treatment (including medication) from or had a consultation with a doctor or hospital specialist in the past 6 months (other than for a routine check up or repeat prescription);
  - Any of you have been referred to or are any of you waiting to see a doctor or a hospital specialist for treatment, tests or investigations? (For example awaiting further treatment or investigations or the results of any tests);
  - Any of you have been diagnosed with or treated (including medication) for cancer; heart related, breathing or circulatory conditions in the last 2 years;

There is **no** cover for claims related directly or indirectly to these conditions. However, cover may be available by contacting our medical pre-screening service on **0845 055 9923** (9am to 5pm Mon-Sat). You must quote reference **Voyager WEBroker**. In most cases, cover is provided at no extra cost. If special terms are necessary we will explain them to you and confirm them in writing.

- Please note that you will not be covered**
- for any claim arising from a medical condition of someone you were going to stay with, a travelling companion, a relative or a business associate if you are aware of the medical condition at the time your policy was issued as stated in 1a, 1b and 1c above.
  - if you travel against the advice of a doctor or where you would have been if you had sought their advice before beginning your journey.
  - if you know you will need medical treatment or consultation at any medical facility during your journey.
  - for any directly or indirectly related claim if, before your journey, a doctor diagnosed that you have a terminal condition.
  - if you were waiting for medical treatment or consultation at any medical facility as a hospital in-patient or were under investigation for a medical condition when your policy was issued.
  - if you are travelling specifically for the purpose of obtaining and/or receiving any elective surgery, procedure or hospital treatment.

**Please read your policy carefully for the full terms and conditions applicable and for details of who to call if you need to tell us about any medical condition(s).**

**Hazardous activities** - If you are going to take part in any hazardous sports or activities you should check that the policy covers you.

**Cancellation rights** - If your cover does not meet your requirements, please return the documentation within 14 days of receipt and your premium will be refunded in full unless you have travelled made a claim or intend to make a claim.

Please note that your cancellation rights are no longer valid after this initial 14 day period.

**Making a complaint** - The policy contains a complaints procedure which tells you what steps you can take if you wish to make a complaint

**Governing law** - Unless agreed otherwise, English law will apply and all communications and documentation in relation to this policy will be in English.

**Premier Holidays Ltd is an Appointed Representative of ITC Compliance Limited which is authorised and regulated by the Financial Services Authority (FSA).**

## Dynamic Pricing

We want to be able to give you the best price possible at the time of booking. Throughout the year airlines make changes to their pricing structures, which allow us, at times, to offer special discounted prices. Our 'Dynamic Pricing Policy' ensures that our experienced travel advisors will take advantage of any current special offers, confirming the best price available on the day.

## Why choose Channel Islands Direct?

Channel Islands Direct are specialists in arranging competitively priced holidays to Guernsey

- Dedicated reservations team with personal experience of Guernsey
- Regional departures from 11 UK airports
- Sea travel from Portsmouth, Poole and Weymouth
- Benefit from our ABTA and ATOL protection
- Added extras including car hire and transfers are also available
- Opening hours Monday-Friday 8am until late, Sat 9am-5pm and Sunday 10am-4pm.



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